

# **Property owners are encouraged to sign up for electronic billing and use alternate payment methods for water bills until regular mail service resumes.**

On September 25, 2025, the Canadian Union of Postal Workers (CUPW) launched a national strike. According to the Canada Post website, mail and parcels will not be processed or delivered for the duration of the national strike, and some post offices will be closed. No new items will be accepted until the national disruption is over.

**Due to the postal strike, delivery by mail of upcoming water bills to Enniskillen water customers will not take place. If water bills are not delivered, property owners are still responsible for payment.**

- **Township of Enniskillen phone number (519) 882-2490**

To ensure customers have access to their water billing information, The Township of Enniskillen has several convenient alternatives:

- Sign up for electronic billing online at <https://www.enniskillen.ca/optional-paperless-billing-form/>  
Customers who sign up for electronic billing will receive their bills by email.
- For individuals who do not want to sign up for electronic billing, billing information can be provided over the phone.
- Individuals can request their bill to be emailed by calling the office (this would be on an “as requested basis”) unless you sign up for paperless billing
- Property owners can also pick up a printed copy of their water bills at the Township office during regular business hours (8:30 AM to 4:30 PM, Monday to Friday)
- For the most up-to-date information about the strike and service delays, visit [\*\*CanadaPost.ca/Negotiations\*\*](https://CanadaPost.ca/Negotiations)